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PRESENTATION OUTLINE

- Findings from How College Affects Students (HCAS Vol. 3)
 - Co-authors: Matt Mayhew (NYU), Alyssa Rockenbach (NC State), Tricia Seifert (Montana State), and Greg Wolniak (NYU), with Ernie Pascarella (Iowa) and Pat Terenzini (Penn State)

Practical implications from these findings

HCAS SYSTEMATIC REVIEW

- Inclusion criteria
 - Published in 2002-2013
 - Peer-reviewed outlets (with a few exceptions)
 - Outcomes: course completion, retention, persistence, graduation
- Emphasis on high-quality studies

HCAS SYSTEMATIC REVIEW

- Today's session
 - Focus on "within-college effects"
 - Cover wide range of topics (same organization as book)
 - Limited discussion of methods

ACADEMIC PERFORMANCE

• Strong, positive effects

Reasons

- Academic dismissal
- Feedback from grades

PROGRAMMATIC INTERVENTIONS

- Types
 - Remedial or developmental education
 - First-year seminars
 - Student services (broadly defined)

REMEDIATION (DEVELOPMENTAL EDUCATION)

No effect on student success

Problem is achieving successful remediation

Can remediation be effective?

ACCELERATED STUDY IN ASSOCIATE PROGRAMS (ASAP)

- Comprehensive program
 - Full-time enrollment
 - Remedial coursework early
 - First-year seminar
 - Block scheduling
 - Career and academic advising
 - Financial aid
- Massive effect on 2.5-year graduation: 33.3% vs. 18.2%

FIRST-YEAR SEMINARS

Various types

Mix of positive and non-significant results

More effective for lower-achieving students

Unclear what constitutes an effective seminar

STUDENT SUPPORT SERVICES

- Covers a range of activities
 - Academic advising
 - Tutoring
 - Structured mentoring
 - Supplemental instruction
- Challenges in studying these
 - Varied services
 - Choice of participation

STUDENT SUPPORT SERVICES

- Importance of providing comprehensive programs
 - Academic advising + financial aid
 - ASAP study (FYS + remediation + services + aid)
 - Potential role of employee training and feedback
 - Importance of utilizing available services
 - Supplemental instruction (linked with specific course)

FINANCIAL AID

- Contradictory findings
- Conclusions from best research
 - Grants and scholarships are good
 - Work-study and loans may be good
 - Grants may be better than loans
 - Unmet need is probably bad
 - Aid is most helpful for underrepresented students and at less selective schools

EMPLOYMENT

- Findings tell a coherent story
 - Working a lot is bad
 - Working a little may be good
 - Working on campus may be good

EXPERIENCES WITH FACULTY

Faculty-student interactions

 Quality of teaching (instructor practices and student evaluations)

Overall frequency of interactions

EXPERIENCES WITH FACULTY

Instructor characteristics

Part-time and non-tenure-track faculty

 Possible roles of instructor time constraints and academic integration (but not grades)

EXPERIENCES WITH FACULTY

- Course delivery format: online vs. face-to-face
 - Research is often very weak (so view results cautiously)
 - Online courses may reduce successful course completion
 - Similar predictors of online and face-to-face success

INTERACTIONS WITH PEERS

Quality of relationships and friendships (not quantity)

Positive campus climate (esp. for students of color)

 Role of belonging/social integration and institutional commitment

ON-CAMPUS RESIDENCE

Living on campus is good

Explained by social involvement and integration

LEARNING COMMUNITIES

Experimental versus non-experimental results

Potential importance of student services

Similar disparities for summer bridge programs

ACADEMIC MAJOR

Mixed results

Undeclared vs. declared

Majors that prepare students for high-paying jobs

Major-interest congruence

SOCIAL AND ACADEMIC INTEGRATION/INVOLVEMENT

Lots and lots of research

Academic involvement → GPA → retention/persistence

Social involvement → institutional commitment → retention/persistence

Enrollment intensity (e.g., full-time status)

PRACTICAL IMPLICATIONS: STUDENT AFFAIRS

- Contributions of student affairs practitioners
 - On-campus residence
 - Student clubs/groups (including athletics)
 - Peer interactions and relationships
 - Campus climate

PRACTICAL IMPLICATIONS: PROGRAMMATIC INTERVENTIONS

- Some programmatic interventions should be (re)considered
 - First-year seminars
 - Learning communities
 - Remedial/developmental education

 Importance of "packaging" student services with other interventions

PRACTICAL IMPLICATIONS: FACULTY INVOLVEMENT

Benefits of quality teaching and interactions

Drawbacks of part-time and contingent faculty

Face-to-face versus online coursework

PRACTICAL IMPLICATIONS: STUDENT ENROLLMENT

- "Traditional" approach to coursework and integration
 - Full-time attendance
 - Strong grades
 - Living on campus
 - Social and academic involvement
 - Limited paid employment (on campus)

PRACTICAL IMPLICATIONS: POSITIVE MINDSETS AND APPROACHES

- Importance of normalizing help-seeking and belonging
 - Pairing student services with other efforts
 - Limited student use of "optional" resources
 - Potential ineffectiveness of remediation and first-year seminars
 - Potential drawbacks of online coursework
 - But "social norming" campaigns and related activities can backfire

PRACTICAL IMPLICATIONS: TECHNOLOGY

- Can facilitate or detract from social and academic integration
 - Social media
 - Smartphones
 - Textbooks
 - Learning management systems
- Online courses and academic success

PRACTICAL IMPLICATIONS: ASSESSMENT

Role of self-selection into experiences

Obscuring relationships between experiences and outcomes

Matching experiences with appropriate outcomes

Examining different effects across subgroups

PRACTICAL IMPLICATIONS: RESOURCE ALLOCATION

Financial aid for recruitment and persistence

Allocating funding to instruction and student support

Improvements in state support for institutions

THANK YOU! QUESTIONS?

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